



FOH's Emergency Backup Dependent Care Program Helps Federal Employees Every Day

Here are just some of the ways our specialists have helped Federal employees get to work when their regular care arrangements broke down.

Our Backup Care specialists...

- Arranged for an in-home care provider to care for an employee's three children when a winter storm closed schools unexpectedly.
- Arranged backup care out of town for a single mom who had to travel for work and needed to take her children with her.
- Located an in-home caregiver within hours when an employee's child woke-up sick and couldn't go to day care.
- Helped an employee find a home health aide to care for his mother when her usual caregiver took vacation.
- Provided an in-home care provider to care for an employee's spouse who was recovering from surgery and was not able to stay home alone.
- Scheduled backup care for an employee who was working overseas and whose mother needed care after being released from the hospital and was unable to care for herself.

Here's what Federal employees are saying about the program....

"I am extremely grateful for emergency backup childcare. It is a **significant time-saver for working parents** and it's a big relief to have this as a backup. The child care we've received so far has been great. Thanks."

"**Most wonderful benefit I have ever had.** Thank you so much WorkLife4You!!!"

"I couldn't believe that it was 24 hours! It was so fast in locating a babysitter for me at my time of need! I am truly **appreciative that my employer has this available** for its employees."

"**As a single mom this service is invaluable.** I do not know what I would have done without this service!"

"**This service has been a life-saver.** It has enabled me to travel on TDY and has enabled me to work on multiple days that school was closed. I would've needed to stay home on all those occasions otherwise."

"Fabulous! **An actual person answered the phone at 4:45 am,** and had secured us high quality backup care before 6 am. Both my husband and I could go to work. We were very pleased with the quality of the child care."

"This is a **wonderful program** that offers me the peace of mind that I can be in the office and available when necessary without worrying about childcare."

"A **truly outstanding service.** It not only allowed me the day of work I would have missed, but saved me the many hours of limited productivity I would have spent looking for day care."